



FLORIDA HOSPITAL Altamonte and Apopka

Areas of Service for volunteers

ARTIST-IN-RESIDENCE

Bring Joy and happiness to our patients as they recover, pre-chosen art projects are done with the patients at bedside. An excellent role for those who love art, human interaction and those who want to expand their ability to interact with patients with differing levels of functioning and needs. Artists are encouraged to spend as much time as needed with each patient.

EMERGENCY DEPARTMENT PATIENT EXPERIENCE

AMBASSADOR

Great each patient in the emergency room and assist the patient and visitors with anything that can make their stay more comfortable. Liaison between patients and nurses any needs and concerns of the patients. Take time to visit with the patients if they desire and offer comfort to relatives. Assist patients to destinations such as x-ray or discharge. This is an excellent role for those wanting exposure to a clinical environment.

(Proof of Hepatitis B series vaccinations needed and candidate is preferred to be 18 years of age or older, exceptions may be made for strong candidates).

EMERGENCY DEPARTMENT WAITING ROOM

Greet patients and visitors to our Emergency room. Provide a friendly and welcoming smile. Offer comfort to patients and visitors by offering warm blankets. Work closely with triage nurse of patient's needs or worsening condition. Provide comfort and act as an information liaison for patient and family. Entertain small children and provide diversion if needed. Assist visitors back to patient's room when appropriate.

GENERAL CLERICAL (Monday-Friday 8-5 hours only)

A variety of department need clerical help from time to time. Computer knowledge Microsoft Word/Excel, photocopying, filing, errands, answering phones.

GUEST SERVICES AMBASSADOR

Assist the patients and visitors to the hospital by helping meet their needs in a variety of ways. Deliver needed or requested items to patient rooms, such as newspapers, flower deliveries, gifts and even meals! Assist patients at discharge by helping them gather their personal belongings and assisting them while their transportation needs are met. Assist a variety of departments so they can better serve the patient. **Other opportunities are available through out the hospital at a variety of information desk points that are less physical and are in great need.** Come be a hero to our patients and our teams and bring a smile to their day as well as your own!

GUEST SERVICES\INFORMATION DESK

Greet and escort visitors to their destinations. Answer phones and questions. Assist visitors in finding their loved ones in the hospital through computer system. Assist Concierge as needed in impacting the guest experience.

CONCIERGE SERVICES(Monday-Friday 8-5 hours, some evenings available)

Assist Concierge Services in delivering preeminent service to our guests. Patients and staff members with a wide variety of duties on a daily basis; such as running errands in the hospital, assisting with requests for services and doing internet research and most importantly spreading the word to all the patients about what is available to them through our concierge. Seeking fun loving and energetic persons.

HUMAN RESOURCES(Monday-Friday 7-11 hours only)

Greet applicants and assist with, filing, photocopying, and faxing. Assist new applicants with computer based application. Answer phones and interact with visitors to department. A fast passed and busy area seeking friendly faces.

HAPPY TAILS PET THERAPY

Visiting patient rooms with your dog. Must go through temper testing and approval. Pets vaccination record and health status must be provided.

NURSING UNIT ASSISTANT

Assist nursing units in a variety of roles. Provide water to patients (watching for fluid restrictions), answer call lights, assist patients under supervision of nurses, put away supplies, visit patients and provide comfort and companionship. Assist with discharge of patients. Excellent role for those wanting to pursue a career in nursing.

NUTRITIONAL SERVICES

Come assist our fabulous dietary team and make a patients day! Meal time is the highlight of a patient's day. Come be a hero when you show up with their meal tray. As a volunteer you can take the extra time to assist our patients open their beverage or set up their meal tray to enjoy their meal.

SPIRITUAL NURTURER

Visit patients in hospital as needed to fulfill spiritual needs and provide comfort and prayer. Separate training is required through hospitals Chaplain.

GIFT SHOP

Friendly and courteous greetings and farewell to customers. Restock merchandise, assist customer needs, and assist with retail tasks.

CANCER RESOURCE LIBRARY

Assist patients, visitors and family members with educational materials, order brochures, fill literature racks, assist with mailings and answer telephones.

CARDIOLOGY RECEPTION ASSISTANT

Direct patients to the Cardiovascular Institute to their area of testing. Communicate questions or information regarding scheduling to the staff and the patients. Provide a warm welcome to patients arriving for testing.

Surgical Waiting room

Assist patients and families by giving directions to café or other areas of the hospital. Serve as a liaison between hospital staff and families providing information between the waiting area and surgery room.

Trolley

Drive the hospital cart on grounds to assist visitors and patients. Provide directions to various departments. The perfect candidate must love to be outside and be a people person.

Many other opportunities for volunteers exist at both Florida Hospital Altamonte and Apopka. New programs are being created all the time. So come volunteer and let your passion and talents be united with the mission and vision of Florida Hospital. If you have



FLORIDA HOSPITAL Altamonte and Apopka
Areas of Service for volunteers

an idea of how you can help us make our patients experience the best it can be we would love to hear it.